

VENUE & SKI DAZZLE® SHOW FAQ'S

From A to Z

- **Address**

Los Angeles Convention Center - South / **Kentia Hall**
1201 S. Figueroa Street, Los Angeles, California 90015

- **Alcohol**

The Los Angeles Convention Center's concessionaire offers a wide variety of alcoholic beverages for purchase with valid photo ID. You are not permitted to bring any alcoholic beverages into the venue or the Show.

- **Animals - Service**

Only registered Service Animals are permitted inside the venue during Ski Dazzle. Los Angeles Convention Center and Ski Dazzle abide by the regulations for ADA Service Animals set by the US Department of Justice.

- **ATM's**

ATM's are located in the lobby adjacent to ticket booths and inside the Show in several convenient locations.

- **Bag Inspections**

All bags are subject to search upon entry. Guests have the right to refuse a bag search and Ski Dazzle has the right to refuse entry. If you have any items that are not allowed into the venue, please return them to your vehicle.

- **Box Office**

The Box Office is located in the Kentia Hall lobby downstairs from South Hall main lobby. Tickets can be [purchased online](#) or on-site at the Box Office (*face price is the same*) one hour prior to the Show opening and up to twenty minutes (20) prior to the Show closing.

- **Cameras**

Camera phones, disposable cameras and small digital cameras are allowed. Any camera that has a detachable lens will be considered a professional camera and not allowed. No professional video cameras allowed (*does not apply to credentialed Press*).

- **Cell Phones**

All cell phones are allowed. Please know that the more phones in the venue, the slower the connection due to decreased bandwidth. See "[Wi-Fi](#)" below for more information.

- **Children**

Children are always welcome! Ski Dazzle is a family event. Children 12 and under are FREE with an adult admission but must have a ticket. [Stroller Rules here](#).

- **Conceal and Carry**

Ski Dazzle does not allow weapons in the Show. Guests should follow all applicable laws regarding securing a weapon in a vehicle if they have it on them when they arrive at the Los Angeles Convention Center. The venue and Ski Dazzle will not secure weapons and will take no responsibility for any weapons left in vehicles.

- **Concessions**

The Los Angeles Convention Center offers a variety of food options during Ski Dazzle. All Food & Beverage is under the control and rules of Taste of LA by Levy Restaurants.

Contact Information

Los Angeles Convention Center: (213) 741-1151
Ski Dazzle Shows: (949) 497-4977, ext. "0"

- **Credit / Debit Cards**

- > Concession stands accept Visa / MasterCard / American Express / Discover and debit cards. No checks.
- > Show Vendors may or may not accept credit or debit cards - each vendor sets their own rules. However, on average, Visa and MasterCard are generally accepted.
- > The \$6 million Sale area accepts Visa / MasterCard / American Express / Discover and debit cards. No checks.
- > There are many ATM's on the Show Floor for our guest's convenience.

- **Drinking Water**

Guests are permitted to bring their own drinking water into the Show as long as it is factory-sealed upon arrival at event. There are water fountains in Kentia Hall that are free and bottled water is for sale at the Concession stands.

- **Emergency**

In the event of an emergency while on site, Ski Dazzle provides trained EMT professionals. First Aid is located on the South Hall main lobby level by Pico Street Entrance. Ask any uniformed attendant for directions. Any staff member can radio for EMT assistance.

- **Entrance Times**

Please see [Show Hours](#) for detailed Show open and close hours by day.

- **Group Ticket Sales**

Ski Dazzle does not offer group ticket sales due to the "Free Lift Ticket Offer" tied to each adult admission.

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- **Guests with Disabilities**

Ski Dazzle strives to ensure that all of our guests have an enjoyable time at our Show. If you need assistance while you are at our Show, please make sure you let us know.

Parking: There are ample Accessible parking spaces for persons with legal placards located in the South Hall parking structures.

- **Handouts**

Handouts or flyers are not allowed on the premises without the written approval of Show Management. If you do not have permission, you will be escorted off the property by security personnel.

- **Hotels**

There are a number of hotels located near the venue. The Official Hotel of Ski Dazzle is the Indigo Hotel. [Rates are here.](#)

- **Hoverboards, Skateboards, Scooters, etc.**

Hoverboards, skateboards, scooters, wagons etc. are not allowed in the Show.

- **Items - NOT ALLOWED to be brought in to Show**

- Weapons of any kind
- Alcohol
- Food of any kind (except baby food)
- Illegal drugs/substances
- Coolers of any kind
- Large or oversized bags, luggage or duffel bags.
- Animals (except service animals)

- **Lift Ticket Offer**

- > Ski Dazzle Show's Free Lift Ticket Offer is available to only Adult ticket holders and **ONLY** during the Ski Dazzle Show event.
- > Lift Ticket Offer Vouchers are **NOT** available after the Show closes - no exceptions.
- > Adult ticket holders must redeem their admission ticket for a Lift Ticket Voucher at the Lift Ticket Redemption Area located within the Ski Dazzle Show. Please bring a valid photo ID (license or other government or Student ID). **It is required!** If you purchased a Lift Ticket Offer Adult ticket for your child 15 and under, your photo ID will suffice.
- > [Lift Ticket Offer details are here.](#)

- **Lost or Stolen Tickets**

Please report any lost or stolen admission tickets to Ski Dazzle LLC info@skidazzle.com as soon as you are aware they are missing. If you need your ticket reprinted, please contact a uniformed person at the entrance gate for assistance.

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- **Lost and Found**

If you lose an item while you are at the Ski Dazzle Show, you can tell any staff member or uniformed guard and they will direct you to Ski Dazzle On-Site Lost & Found. Anything lost at the Show and not claimed by the end of the Show will be turned in to the Los Angeles Convention Center Guest Services. They may be reached after the Ski Dazzle Show has departed the venue at (213) 765-4225.

- **Maps and Directions**

[Go here for Maps & Directions.](#)

- **Media Relations / Press Passes**

Any media inquiries need to be directed to Vanessa Showalter at: info@skidazzle.com.

- **Medical Assistance**

First Aid is located on the South Hall main lobby level by Pico Street Entrance. Ask any uniformed attendant for directions. Any staff member can radio for EMT assistance.

- **Overnight Parking**

There is no overnight parking permitted at the venue. Any unauthorized vehicles on site after an event closes may be towed at the owner's expense.

- **Parking**

[Go here for Parking instructions.](#)

- **Recycling**

The Los Angeles Convention Center is a LEED Gold Certified building and has recycling bins located throughout the Show.

- **Re-Entry**

Re-entry to the Show is possible but only on the same day you attended. Please have your hand-stamped on exit so you can return.

- **Restrooms**

Restrooms are located in the hallway near the Show entrance as well as inside the Show across from the concession stand.

- **Scalping Tickets**

Scalping or reselling tickets is strictly prohibited and punishable by law.

- **Security**

Venue security and Show security are located throughout the facility and inside the Show. Please do not hesitate to contact on-site staff if any assistance is needed.

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- **Security Procedures**

All guests are subject to metal detectors and/or a physical pat down per our security protocol. All bags are subject to inspection. If you have a medical reason for not wanting to pass through a metal detector, please ask any uniformed guard for assistance and they will direct you to an alternative to our metal detector.

- **Smoking**

Smoking or Vaping is not allowed inside the Los Angeles Convention Center.

- **Strollers**

Strollers are allowed. Pulled wagons are not. Strollers cannot be stored anywhere.

- **Vehicle Charging Stations**

There are **FREE** electric vehicle charging stations located in the parking structure. There are four (4) Regular and Two (2) ADA chargers. *All are capable of Standard & Tesla connections.*

- **Wheelchair Rental**

Wheelchair rental is available from the First Aid Station located on the South Hall main lobby level by Pico Street Entrance. Limited inventory.

- **Wi-Fi**

There is Free basic Wi-Fi in all main lobbies of the Los Angeles Convention Center. Inside the exhibit halls service will be much less reliable. If you absolutely need to have Wi-Fi for your phone, tablet or device inside the exhibit hall, then [Go here for rates](#) and look at "*Instant Internet*".

- **Will Call**

> Will Call tickets are available for pickup in the Kentia Hall lobby. Will Call is located at bottom of the escalator in Kentia Hall lobby opposite the Box Office.

> If tickets or passes are being left for you, then they will **ONLY** be left in Will Call.

> If they are not there, then you need to contact the person that left them for you to determine where they are and what to do.

> **Will Call cannot contact anyone for you.**

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